

S·A·F·E

▶ OPERATIONS

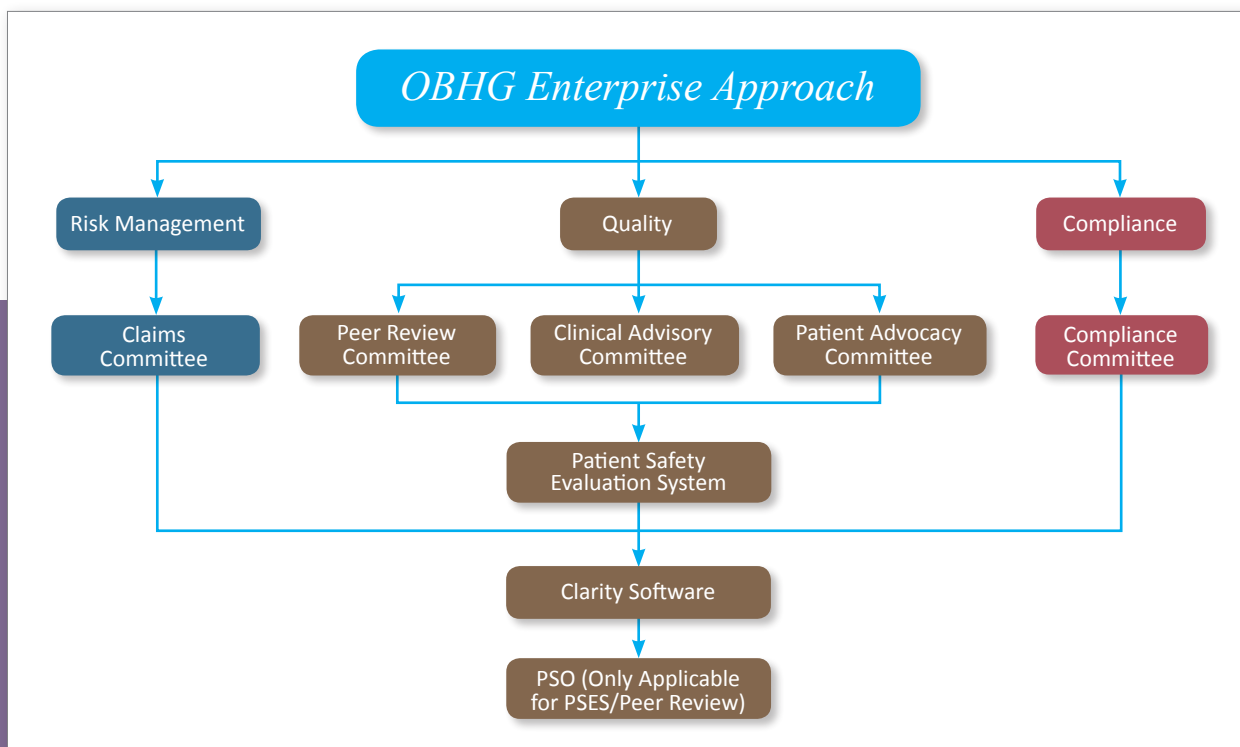
## ▶ *OBHG Collaborates with Hospital Partners on Peer Review and Process Improvement*

A key element of OBHG's SAFE program is the suite of processes developed to streamline quality reviews and implement quality improvement initiatives while maximizing legal protections afforded to these activities.

Data obtained via the **SAFE Hotline** and reviewed by **OBHG's Quality team** is managed through the **Patient Safety Evaluation System (PSES)** as part of OBHG's enterprise management approach. The approach and related actions are proactive and non-punitive in nature,

with multi-disciplinary committees to conduct clinical reviews, provide hospital and provider feedback and action plans, and establish a comprehensive approach to quality improvement activities with the goal of improving obstetrical outcomes nationally. This system encompasses a variety of processes, including **OBHG's Peer Review Committee** and **Patient Safety Organization (PSO)**. Ob Hospitalist Group's commitment to a Patient Safety Evaluation System maximizes opportunity for quality improvement activities and

initiatives while protecting patient safety work product and related processes at the national level. This approach is particularly important for hospital partners located in jurisdictions with limited state-level peer review protections.



*OBHG's enterprise approach allows for a variety of specialized committees to address quality improvement in key areas of risk management, quality, and compliance while maximizing protections available to quality assurance efforts.*

OBHG's SAFE Program also maintains a multi-disciplinary **Patient Advocacy Committee**, which addresses patient complaints, grievances, or clinical follow-up questions and concerns. This committee serves as an additional support system to our hospital partners' patient advocacy processes, ensuring alignment with responses to patient inquiries regarding care provided by OB hospitalist practitioners. Additionally, the labor and delivery unit staff is provided with Patient Advocacy Committee business cards, including contact information for an OBHG Patient Advocacy Liaison, to provide directly to patients who have questions regarding the care provided by an OB hospitalist provider.



Contact an OBHG representative at [Programs@OBHG.com](mailto:Programs@OBHG.com) to see how we can become your trusted partner in quality women's healthcare.



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